



TELUS Mobility

AIRLINK PINPOINT CDMA PROGRAMMING INSTRUCTIONS

1. Download and install “TELUS Setup Wizard” (for registering on TELUS) from Sierra Wireless.
<http://www.sierrawireless.com/resources/support/AirLink/wizards/TelusSetupWizard1.exe>

You will need to install Microsoft .NET 2.0 if you do not already have it installed. The “TELUS Setup Wizard” includes .NET 2.0, and will install it first. The program will automatically reboot your system after .NET 2.0 is installed, and will resume installing the Setup Wizard.

2. Download and install “Wireless Ace” (for programming Trackem) from
<http://www.trackem.com/downloads/SupportFiles/Airlink/WirelessAceSetup.exe>
3. Download the following file (Trackem XML template):
<http://www.trackem.com/downloads/SupportFiles/Airlink/mobiletemplate.zip>

Unzip the Template file into a folder. It is recommended to keep all files together, and is best to create a Trackem folder on your desktop and download all files into that folder.

4. Connect the modem to your computer using a serial cable. Once the CHAN, LINK and RSSI lights are on, continue to the next step. The RSSI will be flashing.
5. Run “TELUS Setup Wizard”.

Note: For EVDO modems, select ‘Activate Modem (Manual)’ on the fourth screen.

IMPORTANT: Make sure to Check for Firmware Updates, and Update when available.

‘You will need the MIN (Phone) number, and the Sublock code provided to you by TELUS. Follow the on-screen instructions until you reach the Test at the end. If all 5 sections are checked green, close the application.

6. Run Wireless Ace. Click on ‘Connect’, select ‘PPP’, then ‘OK.’ Wait 10 seconds and you should see the existing template show on the screen. Select ‘Load’, and navigate to the folder where you saved the XML Templates. Select the template you require and press OK. Select ‘Write’.
7. Reset the modem. If everything was successful, you will see the CHAN, LINK, REG, RSSI (flashing), ON and GPS (If antennae is plugged in and you have a signal).
8. Check the Trackem account for that unit. If you do have a GPS signal, you will see the GPS hit under “Locations”. If there is no GPS signal, select “Messages” for that unit. You will see a data string for that modem, which tells you programming was successful.]