



Bringing Big Business Solutions to Everyday People

How to Download Trackem from Telus

To download Trackem:

1. From the Menu, highlight and select 'Java Apps'.
2. Scroll down and select 'Get New'. This will launch Telus' download portal.
3. From the 'Get New!' menu, scroll down and select 'Categories'.
4. Scroll down and select 'Tools & Applications'.
5. Scroll down and select 'GPS Services'.
6. Select 'Trackem', and then 'Buy Now'. The 'Buy Now' link will change to 'Own It!', showing a cost of \$0.00.
7. Click 'Own It!' to download the application. After 20 seconds, you will be asked to confirm your purchase. Click on 'Buy' again to continue.
8. When downloaded, you will have the option of installing the application. Select 'Trackem (Not Installed)'. At this point you will be charged \$0.50 to continue the download.
9. Once accepted, you will have the link 'Download Now'. Click this to download Trackem onto your handset.

Trackem is now downloaded onto your handset. Install Trackem following the normal procedures for Java applications.

To install Trackem:

10. Go back into 'Java Apps'. Your handset will automatically prompt you to install Trackem. Select 'Yes'. When asked to 'Add to Main Menu', select 'No'.

To setup Trackem:

11. Launch the Trackem application.
12. Click the Menu button on your handset, to bring up Trackem's menu, and go to 'Set-up'.
13. Enter your phone number and User PIN. The User PIN is the last 4 digits of your phone number. Click 'Save'.
14. Go back to the main screen on your phone. Launch the browser to check data connectivity. Once the browser successfully launches a page, close your browser. If it can not connect, contact Telus Channel Care to check on your data plan, or reset your browser.
15. Go back to the main screen on your phone. Hit the Menu button, go to GPS > Privacy, and set the option to 'Unrestricted'.
16. Go back to the main screen on your phone. Hit the Menu button, go to Settings > Personalize > Power Up. Change 'App Default' to 'Trackem'.
17. Go back into 'Java Apps'. You will see 'Suspended Apps,' in which Trackem will be listed. Select Trackem to open the application. Leave Trackem running on its main screen (do not select 'Get Map' or 'Locate'), and place the handset on the dashboard of a vehicle, or near a window. The first GPS hit can take up to 30 minutes to register.