

TrackemPlus User Guide – BlackBerry

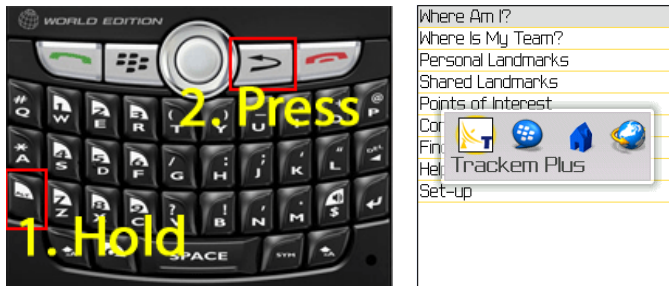
Setup

1. Download the TrackemPlus application from:
<http://trackem.guardian-tracker.com/hsupdater/bb/trackemplus.jad>
2. On your BlackBerry, go to Options > Advanced Options > Applications. Scroll down to 'TrackemPlus', click the options key, and select 'Edit Permissions'. Change the *Connections* category to **Allow**.
3. On your BlackBerry, go to Options > Advanced Options > GPS. Make sure your GPS settings are turned on, and **Device GPS** is selected.
4. Launch Trackem. You will be taken directly to a page asking to enter your phone and PIN code. Enter your 11-digit phone number starting with 1, and your PIN Code (last 4-digits of your phone number).
5. Take your BlackBerry outside with Trackem running. The first hit always takes the longest, so give your BlackBerry ample time to get a GPS fix.

Suspending TrackemPlus (running in background)

In order to suspend TrackemPlus (and all applications on BlackBerry), follow these steps:

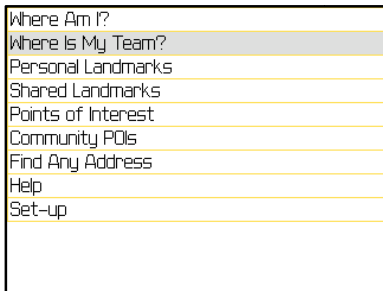
1. With TrackemPlus running: 1) hold down the **ALT** key, 2) press the **Back** key, and 3) scroll to the **Home** icon on the menu that appears on screen, and 4) let go of the **ALT** key.



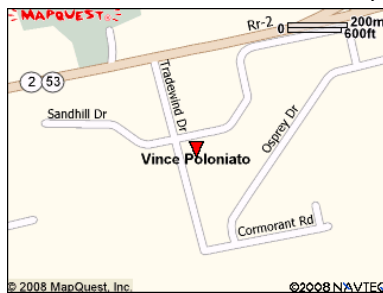
The image used above is for the 8800 World Edition series of BlackBerry. For screens of more BlackBerry models, see the end of this guide.

Using TrackemPlus

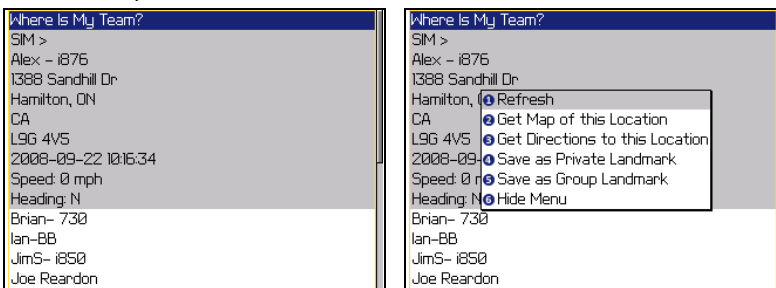
1. **Main Menu:** This is the Trackem home screen for the application.



2. **Where Am I?:** This section shows you a map of your current GPS position.

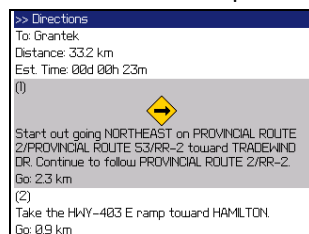


3. **Where Is My Team?:** Displays the current address, speed, directional heading and last GPS fix time of every device on your account. Scroll to an individual user and Click the *Menu* key for additional options: Refresh, Map this Location, Directions To, Save as Private Landmark, and Save as Group Landmark.



Get Map of this Location: Plots the users last known GPS position on a map.

Get Directions to this Location: Displays text-based turn-by-turn directions from your current position to the users last known position.



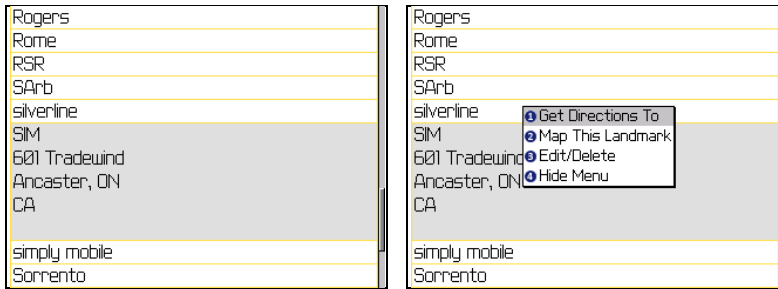
Save as Private Landmark: Saves the users last known GPS position (can be used for your own position as well) to your Personal Landmarks. These can only be seen on your device.

Save as Group Landmarks: Saves the users last known GPS position (can be used for your own position as well) to your Shared Landmarks. These can be seen by every device on your account.

4. **Personal Landmarks:** Locations you have saved from your BlackBerry using the 'Save to Personal Landmarks' menu option. These locations can only be viewed from your device.

Shared Landmarks: Locations you have saved from your BlackBerry using the 'Save to Shared Landmarks' menu option. These locations can be viewed by anyone on your account.

Both Personal and Shared Landmarks use the same Menu options. Scroll to a saved Landmark and click the *Menu* key for additional options: Get Directions To, Map This Landmark, Edit/Delete.



Get Directions To: Displays text-based turn-by-turn directions from your current position to the Landmark.

Map This Landmark: Plots the Landmarks position on a map.

Edit/Delete: Allows you to Edit the name of the Landmark, and a Phone number contact if applicable. Also allows you to Delete a Landmark.

5. **Points of Interest:** Provides a listing of Restaurants, Gas Stations, ATMs, Hotels and Golf Courses around your area based on your last known GPS position. Choose a POI type, scroll to a result and click the *Menu* key for additional options:



Get Map of this Location: Plots the Point of Interest's position on a map.

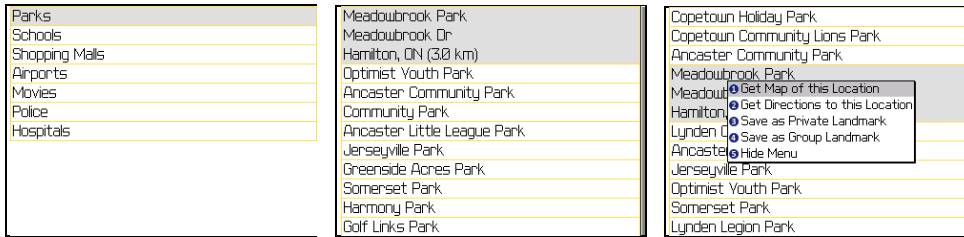
Get Directions to this Location: Displays text-based turn-by-turn directions from your current position to the selected POI.

Save as Private Landmark: Saves the POI position to your Personal Landmarks. These can only be seen on your device.

Save as Group Landmarks: Saves the POI position to your Shared Landmarks. These can be seen by every device on your account.

6. **Community POIs:** Provides a listing of Parks, Schools, Shopping Malls, Airports, Movies, Police and Hospitals around your area based on your last known GPS position. Choose a POI type, scroll to a result

and click the *Menu* key for additional options:



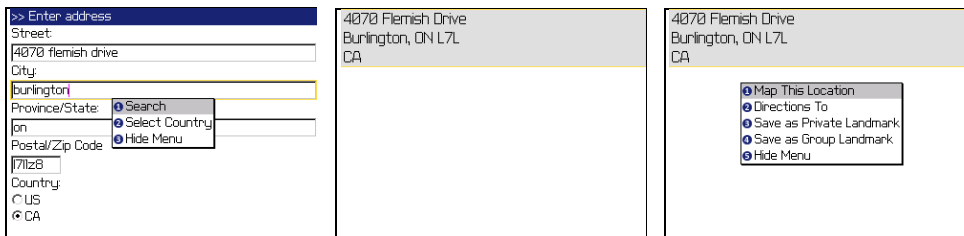
Get Map of this Location: Plots the Point of Interest's position on a map.

Get Directions to this Location: Displays text-based turn-by-turn directions from your current position to the selected POI.

Save as Private Landmark: Saves the POI position to your Personal Landmarks. These can only be seen on your device.

Save as Group Landmarks: Saves the POI position to your Shared Landmarks. These can be seen by every device on your account.

- Find Any Address:** Allows you to type in an Address to find. Highlight the result and click the *Menu* key for additional options:



Map this Location: Plots the found Address position on a map.

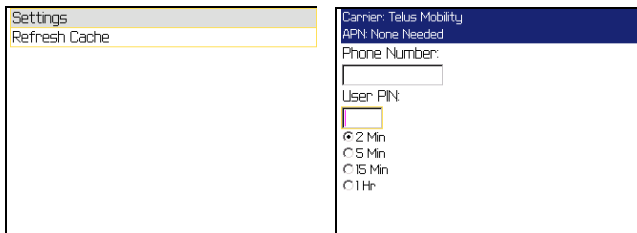
Directions To: Displays text-based turn-by-turn directions from your current position to the found Address.

Save as Private Landmark: Saves the found Address to your Personal Landmarks. These can only be seen on your device.

Save as Group Landmarks: Saves the found Address to your Shared Landmarks. These can be seen by every device on your account.

- Help:** Displays basic troubleshooting information. Please visit www.solutionsintomotion.com for full troubleshooting tips. You can also contact our support team at support@trackem.com, or 1-866-868-7225.

- Setup:** Setup provides you with two options, Settings and Refresh Cache.



Settings: When you first launch the TrackemPlus application, you will be taken directly to the Settings screen. This is where you enter your 11-digit phone number and 4-digit PIN code. You can also change the frequency that your BlackBerry sends GPS information.

Refresh Cache: This clears out temporary data that builds up from using the application. If you reinstall the application, or if the application is displaying odd behavior, clicking Refresh Cache should be the first troubleshooting step.

Suspending TrackemPlus (running in background)

8800 World Edition series



8830 Curve series



8100 Pearl series



7520, 7250



7100



Contact

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